

Terms and Conditions
Flowroute Bring your Own Carrier (“BYOC”) for Microsoft Teams
“Early Release Product”

These appended Terms and Conditions (the “Terms and Conditions”) supplement the online General Terms and Conditions, the Service Terms and Conditions, and the Acceptable Use Policy (collectively the “Agreement”). Capitalized terms not elsewhere defined in these Terms and Conditions will have the meaning ascribed to them in the Agreement. The Agreement can be found on Company’s website at <https://www.flowroute.com/legal/terms-of-use/>.

** Please read these Terms and Conditions carefully before proceeding with the Service (further defined below). Maintain a copy of these Terms and Conditions for your records**

1.0 Service Description

1.1 Through Customer’s provided Microsoft (“MS”) Teams license and Customer’s provided hosted PBX solution, Company’s APIs and web-portal will enable Company to provide Customer’s Direct Inward Dial (DID) and Toll Free (TF) telephone numbers (the “Numbers”) with Company’s Voice service (the “Service”).

1.2 Customer understands the Service provided under these Terms and Conditions is a limited production release. Inasmuch, Company may make certain enhancements to the Service through the Term.

2.0 Service Limitations

2.1 The Service is offered for only US and Canada Numbers.

2.2 Customer’s account with Company must be in good standing through the Term.

2.3 Customer must be on a “pre-paid” payment arrangement with Company through the Term.

2.4 Customer shall procure, through the Term, one or more of the following Flowroute services pursuant to the online Agreement:

- Flowroute Inbound Toll-Free Termination Service
- Flowroute Voice Termination Service
- Flowroute Direct Inward Dialing (DID); CNAM; E911 Service

3.0 Rates

3.1 Company shall charge Customer and Customer shall compensate Company for the BYOC Connection Fee (the “Fee”) at the monthly recurring cost (“MRC”) stipulated in the Rate Table below:

RATE TABLE

PBX Based Connection	\$5.00 MRC per User
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-OR-

Trunk Based Connection	Rate
1 to 80 Users	\$4.80 MRC per User
81 to 600 Users	\$3.00 MRC per User
600+ Users	\$2.00 MRC per User

3.2 All usage charges in addition to the Connection Fee can be found on Company’s website at www.flowroute.com/pricing-details/.

***** These Terms and Conditions were last updated on August 18, 2021. *****